

Dear State Swim Customers,

Sadly, the time has come for us to close our pools.

Last night, the Government announced additional measures to combat the spread of Coronavirus, including the closing of Indoor Sports Facilities.

It's with a heavy heart that we have made the decision to close our pool, and postpone all of our lessons, from midday today (Monday, 23rd March 2020), until further notice.

Please note:

YOU DO NOT NEED TO DO ANYTHING ABOUT YOUR CURRENT BOOKING.

We will hold your current day and time.

No fees will be deducted from your account until we reopen and confirm your booking.

What does this mean for current swimmers?

1. March Lessons Remaining

If you have remaining lessons booked for the month of March, we will automatically apply a credit to your account... and they'll be waiting for you when you're able to return.

2. Future Month Bookings & Payments

We will hold your booking in our system... but we will NOT take any more payments until we confirm your return when we are allowed to re-open.

3. Contact & Support

If you need to get in touch with us in the meantime, you can reach out on Facebook, or send us an email.

Thank you to all of you who have expressed your support and enthusiasm to get swimming again. It means a lot to us.

These are challenging times for all of us, and we want to thank you for all your support, patience and understanding.

We'll be watching the guidance from the government closely, to know when it'll be safe to return and continue lessons. And we look forward to bouncing back as quickly as possible.

Stay safe and healthy.

The State Swim Team